

REVIEW OF MANAGED ISOLATION AND QUARANTINE

ACTION PLAN

Ref (Para)	Task	Assigned to:	DTBC	Comments
16/18	Increase personnel resourcing and capabilities.	NCMC / MBIE / NZDF / NZP	ASAP	Complete – noting follow on reviews and modifications. Across the system there has been an increase of approx. 10% with 30% within MIFs and a doubling of the NZDF MIF contribution
18	Establish an ongoing review of personnel capability, capacity and continuity at all levels.	NCMC / MBIE	20 Jul 20	Underway – In planning as part of the transition plan.
18	Clarify accountabilities, delegations, and responsibilities.	MBIE / MoH	20 Jul 20	In development –System wide alignment.
19/20/23	Establish a national MIQ strategic planning capability to enable better resource allocation.	MBIE	20 Jul 20	Underway – NCMC, MBIE and NZDF developing jointly.
18/19/23/24	Complete a comprehensive review of policy, procedure and documentation including version control measures.	MBIE	20 Jul 20	Underway
23	Standardise and simplify the MIQ system, in particular MIF functions.	MBIE	20 Jul 20	Underway – Data centralised and daily reporting.
21	Increase oversight of the airside transfer process of returnees.	NCMC	ASAP	Complete
22	Increase security and efficiency of transfer process to MIQ facilities.	NCMC	29 Jun 20	Underway

IN CONFIDENCE

21/22	Review policy for the use of PPE throughout the MIQ process	MoH	29 Jun 20	Underway – Agencies provide their own PPE policy as PCBU. This results in differences in the wearing of PPE and can cause a loss of confidence by both staff and returnees. A review of PPE is needed and for this to be communicated, including reasons why some agencies are not wearing PPE.
23/24	Improve the day-12 testing/analysis process to ensure that results are received on day 13 including communication to guests.	MoH	29 Jun 20	In development
18	Design an assurance framework for the operating system.	NCMC	6 Jul 20	Underway – including the use of feedback mechanism for returnees within MIF to identify and address issues.
23	Investigate the benefits of returnee cohort separation.	MoH	29 Jun 20	In development
23	Ensure access a language interpretation service	NCMC	6 Jul 20	Underway – NCMC to provide access to service.
20/21	Establish a formal system of communication and acknowledgment to entrants regarding MIQ requirements at all points of the process. (Prior/during/arrival)	NCMC	13 Jul 20	In development
22/23	Review security and compliance measures.	NZP	6 Jul 20	Underway – Compliance team has been redeployed to address this.
19/23	Review policy settings for MIF site selection requirements, procedures and practice.	MoH	13 Jul 20	Underway – MoH and MBIE developing jointly.
18	Assign responsibility for authorisation of final guest departure from MIF/QF.	NCMC	ASAP	Complete. Although returnees are checked to ensure compliance and that they cannot depart the MIF until they are cleared, there was a need to ensure that a formal approval process is maintained.